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### **ACTION PLAN FROM STAKEHOLDERS FEEDBACK ANALYSIS 2023-24**

Through the feedback analysis, the following are actionable suggestions:

1. Construction of Faculty Restroom in the East Block
It is recommended to construct a dedicated restroom facility for faculty members within the East Block. This will enhance convenience, privacy, and accessibility, ensuring that faculty have appropriate amenities in close proximity to their offices and workspaces.

2. Development of an Auditorium

To accommodate larger gatherings, lectures, and events, the construction of a modern auditorium is proposed. This facility would support a range of academic and extracurricular activities, fostering a conducive environment for learning, presentations, and community engagement.

3. Enhancement of ICT Facilities

Upgrading the existing ICT infrastructure is essential to support the growing technological needs of the institution. This includes the installation of smart TVs, the establishment of smart classrooms, and the improvement of Wi-Fi connectivity across the campus. These upgrades will improve both teaching and learning experiences and enable seamless communication and collaboration.

4. Upgrading of Canteen Services and Facilities

The canteen services should be upgraded to provide a better variety of food options, enhanced hygiene standards, and improved seating arrangements. A more comfortable and efficient dining environment will significantly enhance the overall experience for students, faculty, and staff.

5. Increased Plantation Across Campus

It is recommended to plant additional trees and greenery throughout the campus. This will not only enhance the aesthetic appeal of the environment but also contribute to sustainability efforts by improving air quality and creating more serene outdoor spaces for the campus community.

6. Development of Playground Facilities

The establishment of well-equipped playground facilities is crucial for promoting physical activity and sportsmanship among students. Expanding and improving the existing playground will encourage healthier lifestyles and provide recreational options for students and faculty alike.

Dr Siamkhanthang Neihsial Director, IQAC

Director
.mernal Quality Assurance Cell
Raybum College, Gangpimual, Lamka,
Churachandpur, Manipur.



Rev Dr Khen P Tombing Principal



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#### **ACTION TAKEN REPORT FROM STAKEHOLDERS FEEDBACK ANALYSIS 2023-24**

As per the action plan from stakeholders feedback analysis, the following Action have been taken for 2023-24:

- 1. Construction of auditorium commenced on the top floor in the west wing.
- 2. Faculty toilet constructed in the east wing 3<sup>rd</sup> floor.
- 3. The college is establishing smart classroom and adding more TVs be used in the classroom. The system administrator is also placing more Wi-fi routers on each floor on both wings to ensure more connectivity in the campus.
- 4. The canteen committee is tasked for ensuring more variety of foods is available in the canteen that is more pocket friendly and healthier.
- 5. The campus beautification committee along with the NSS units are taking charge of increased plantation in and around the college campus.
- 6. Due to the Manipur conflict, heavy construction for new playground and recreational activities for faculty and students has been put on hold.
- 7. More alumni meetings/meet up planned by RBCAA could not be materialised because of the ongoing conflict in Manipur.

Dr Siamkhanthang Neihsial

**Director IQAC** 

Director Internal Quality Assurance Cell Rayburn College, Gangpimual, Lamka, Churachandpur, Manipur. CHURACHARDA &

Rev Dr Khen P Tombing

Principal

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## **INTERNAL QUALITY ASSURANCE CELL (IQAC)**

#### **ALUMNI FEEDBACK FORM**

### ALUMNI FEEDBACK ON THE OVERALL FUNCTIONING OF THE COLLEGE

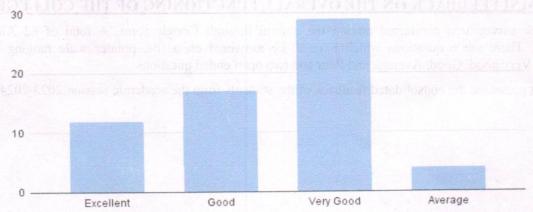
A feedback survey was conducted among the alumni through Google form. A total of 62 Alumni responded. There are 6 questions which have to be answered on a five pointer scale ranging from Excellent, Very good, Good, Average and Poor and two open ended questions.

This report presented the consolidated feedback of the students from the academic session 2023-2024

#### Your opinion on the College (tick whichever is applicable)

- 1. How do you rate the courses that you have learnt in the college in relation to your current job / occupation?
- o Excellent
- o Very good
- o Good
- o Average
- o Poor

Count of How do you rate the courses that you have learnt in the college in relation to your current job/occupation?



Count of How do you rate the courses that you have learnt in the college in relation to your current

#### 2. Infrastructure and Lab facilities

- o Excellent
- o Very good
- o Good
- o Average
- o Poor

### Count of Infrastructure and Lab facilities



Count of Infrastructure and Lab facilities

#### 3. Educational resources and library

- o Excellent
- o Very good
- o Good
- o Average
- o Poor

## Count of Educational Resources and Library

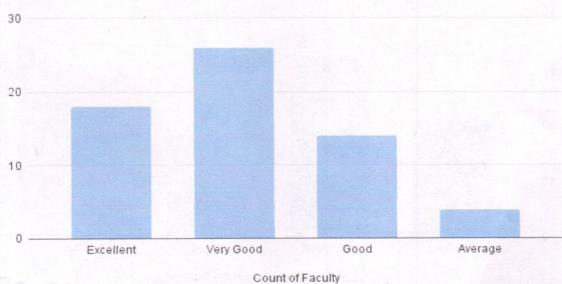


Count of Educational Resources and Library

#### 4. Faculty

- o Excellent
- o Very good
- o Good
- o Average
- o Poor

## Count of Faculty



#### 5. Non-teaching staffs

- o Excellent
- o Very good
- o Good
- o Average
- o Poor

## Count of Non-Teaching Staff

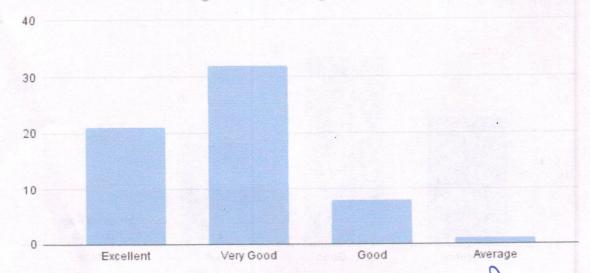


Count of Non-Teaching Staff

## 6. Overall rating of the college

- o Excellent
- o Very good
- o Good
- o Average
- o Poor

## Count of Overall rating of the College



Count of Overall rating of the College

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#### TEACHERS' FEEDBACK ANALYSIS FOR THE YEAR 2023-24

A total of 47 teachers responded the feedback survey conducted by IQAC. There are 14 questions which has to be answered on a 5-scale ranging from Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree. One open ended question on suggestion for improvement on college was included.

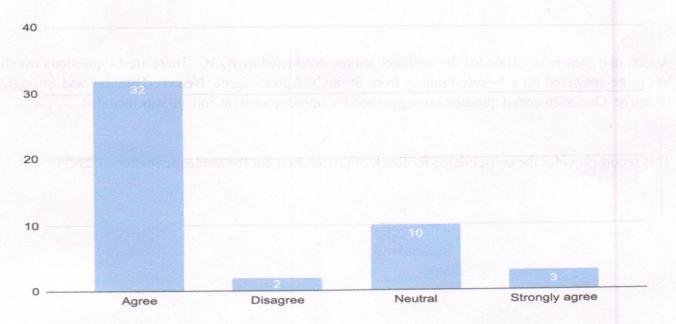
This report provides the consolidated feedback of the teachers for the academic session 2023-24.

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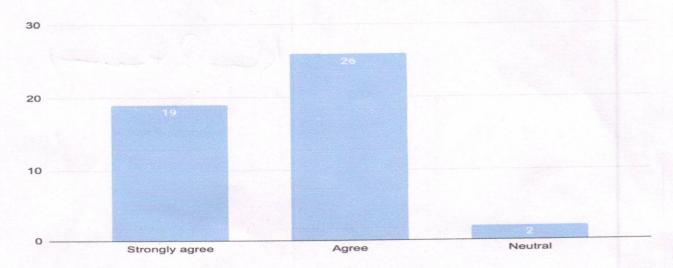
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1. The College encourages participatory decision making by involving employees at various levels



32 of the teachers agreed that the college encourages participatory decision making by involving employees at various levels. While two disagree the statement.

2. Faculty members have the freedom to adopt new techniques/strategies of teaching such as group discussions, seminar presentations, etc.

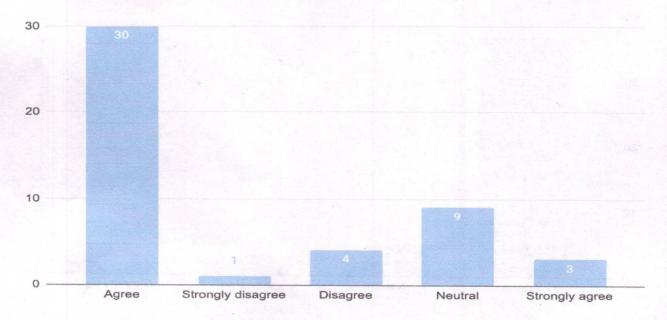


None disagree to the statement indicating that all the faculty members felt they have freedom to adopt new techniques/strategies of teaching.

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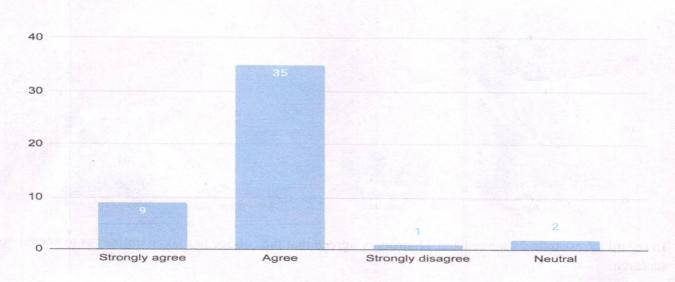
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3. The library is adequately equipped with different learning resources, including books, Journals, e-resources etc.



Only one strongly disagreed, four responded disagree while 30 faculty members agree that the library is adequately equipped with learning resources.

4. The timings of the library as well as the procedure for issue/return of books in the library are convenient

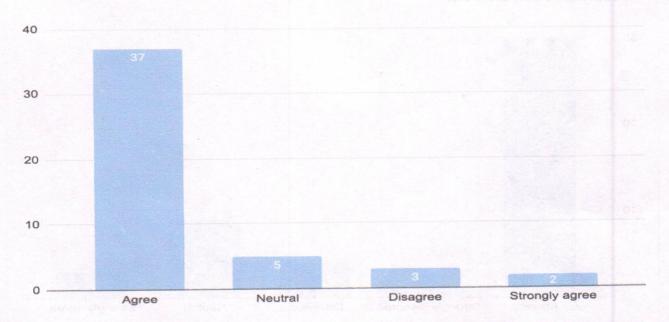


Majority of the respondent agreed that the timings of the library as well as library administration process convenient.

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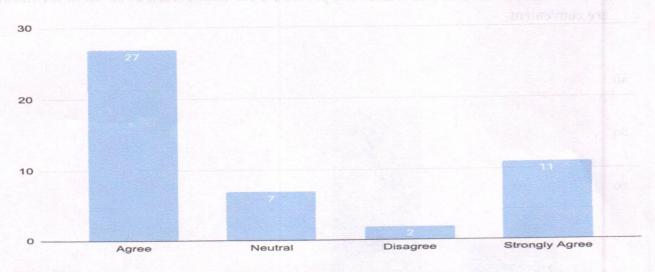
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# 5. The College provides adequate opportunities and support to faculty for their academic growth



Out of the 47 respondents, 37 agreed, two strong agreed that the college provides adequate opportunity and support to faculty for their academic growth. Only three disagree to this question.

## 6. The College has taken initiatives to encourage research

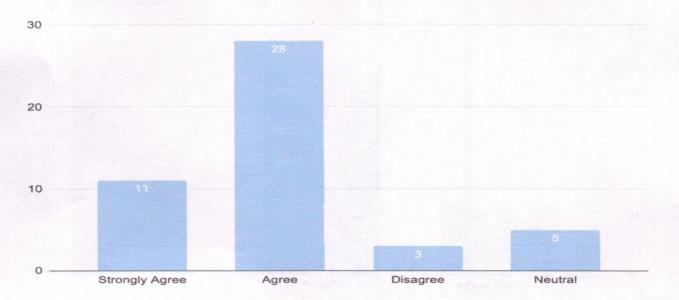


In regard to research, 27 agreed and 11 strongly agreed that the college has taken initiatives to encourage research.

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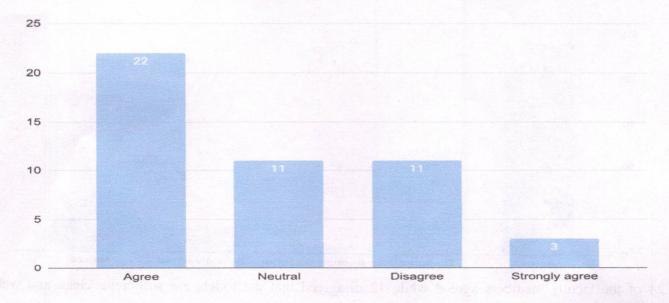
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# 7. The College supports the participation of faculty in national and international conferences/ seminars/ symposia by providing academic leave and financial support



Participation of faculty in nation/international conferences/seminar/symposium is encouraged by giving faculty members with financial support and academic leaves which is visible from the survey data that 11 strongly agreed and 28 agreed with the question. Only three disagreed the statement.

## 8. ICT facilities available to the faculty in the College are adequate and satisfactory

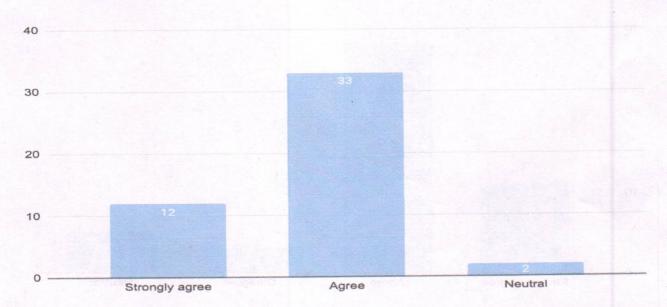


22 respondents agreed and three strongly agreed that ICT facilities are adequate and satisfactory while 11 disagreed.

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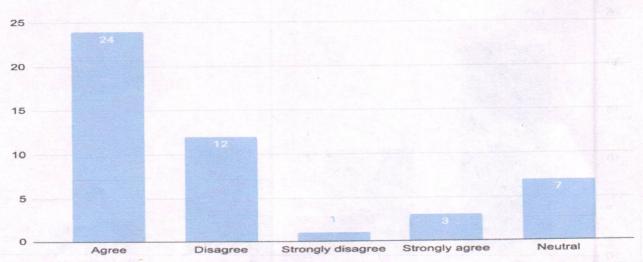
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## 9. The classrooms and furniture available are adequate, clean and well maintained



The data revealed that faculty are satisfied with the classroom and furniture available in the college are adequate, clean and well maintained as 12 strongly agreed, 33 agreed and 2 felt neutral with none disagreeing.

## 10. The toilets are sufficient, clean and well maintained

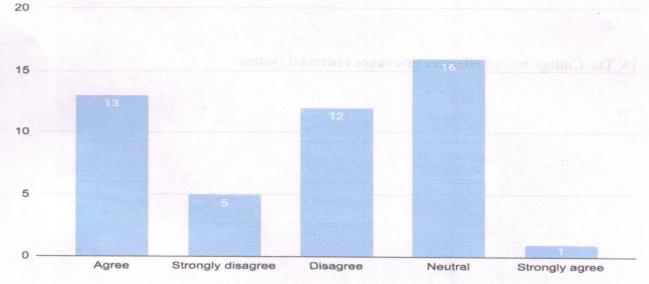


24 of the faculty members agreed while 12 disagreed that the toilets are sufficient, clean and well maintained.

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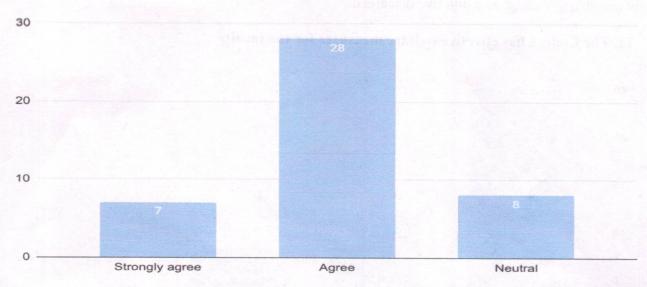
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#### 11. College canteen services/facilities is satisfactory



Out of the 47 respondents, 16 felt neutral that the canteen services/facilities as satisfactory. 12 disagreed and five strongly disagreed. 13 agreed that canteen facilities/services as satisfactory. This data reveal that the canteen services/facilities could make improvement.

## 12. The College administration is approachable and faculty-friendly

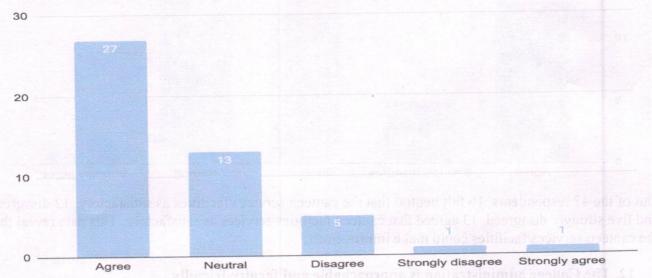


28 respondents agreed and seven strong agreed out of the total 47 respondents that the college administrative is approachable and faculty-friendly.

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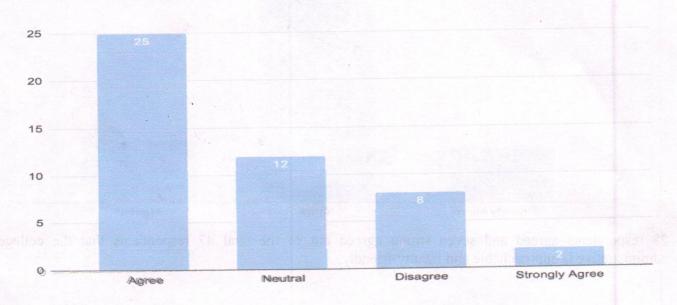
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## 13. The College has an effective grievance redressal system



Majority i.e., 27 out of the 47 respondents agreed that the college has effective grievance redressal system. Only one strongly disagree while five disagreed.

## 14. The College has effective welfare measures for the faculty

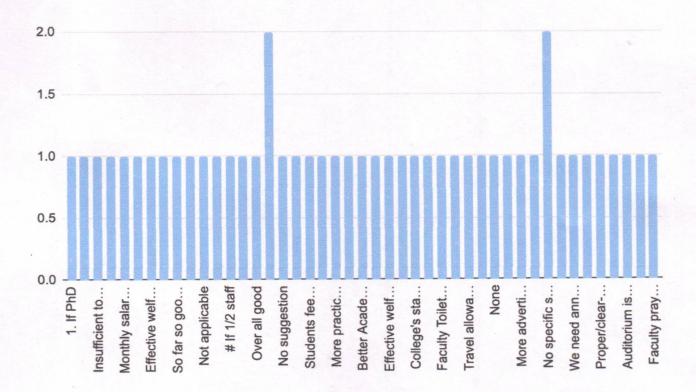


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25 out of the 47 respondents agreed that the college has effective welfare measures for the faculty. Only eight disagreed.

## 15. Any specific suggestion that you may have for improvement of our College



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## STUDENTS' FEEDBACK ON THE SYLLABUS AND ITS TRANSACTION FOR THE YEAR 2023-24

A feedback survey was conducted among the students through Google Form. A total of 202 students responded. There are 12 questions which has to be answered on a five-pointer scale ranging from Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree. And one- open ended question.

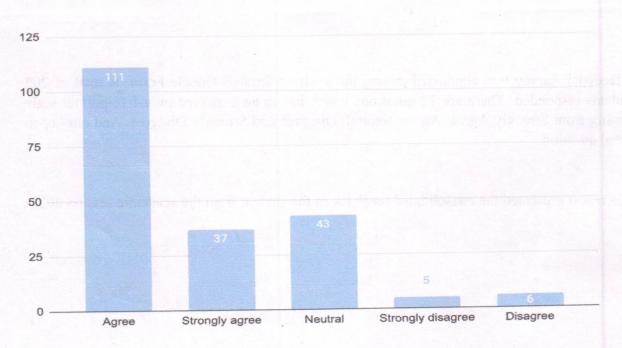
This report presented the consolidated feedback of the student from the academic session 2023-24

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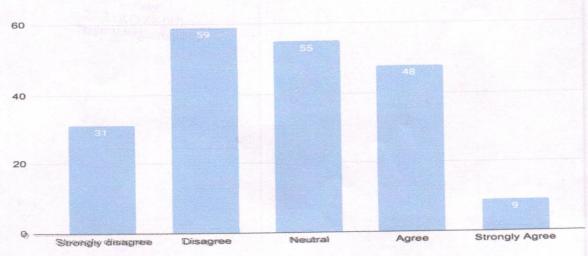
## 1. Teachers are punctual and regular



Majority of the students (111 agree and 37 strongly agree) who responded the feedback said that the teachers are punctual and regular. Only five students responded strongly disagree and six disagree to the question.

It can be seen from the data that the students are satisfied in regard to punctuality of their teacher.

## 1. Completes syllabus of the course in time



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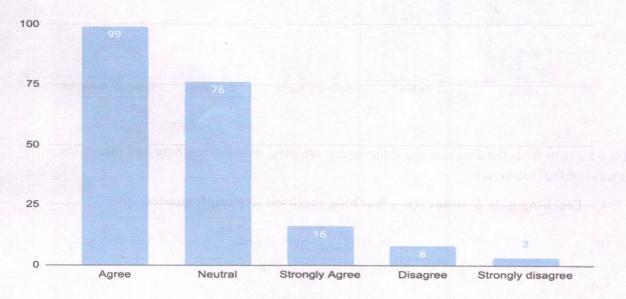
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In terms of completion of syllabus, the institution is following the parent university academic and exam schedule. Due to the on-going conflict in Manipur, the institution was required to closed as directed by the Higher education department and classes couldn't be conducted to complete the syllabus on time.

#### 2. Internal evaluation processes are fair



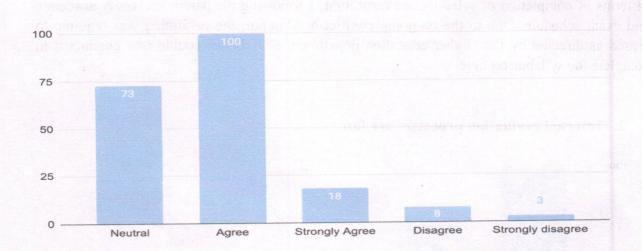
Most students agreed and strongly agreed that the internal evaluation processes of the institution are fair. Only eight students disagree and three strongly disagree to the statement.

3. Teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth

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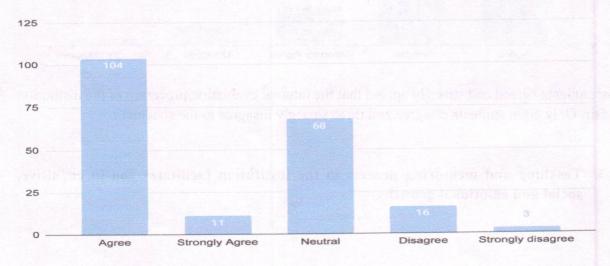
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It can be seen from the data that the students are satisfied with the teaching and mentoring process of the institution.

## 4. Teaching aids & innovating teaching methods are implemented



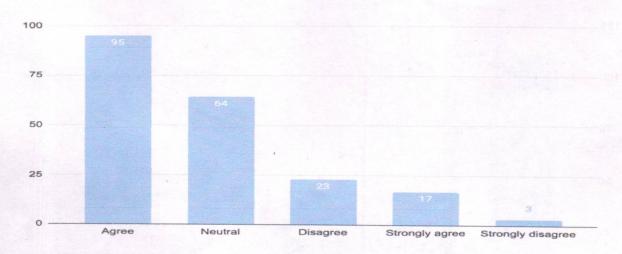
Students are satisfied with the teaching aids & innovating teaching methods implemented in the institution. 104 students agree to the statement and 11 students strongly disagree to the statement.

## 5. Course instructors are available and accessible outside the class

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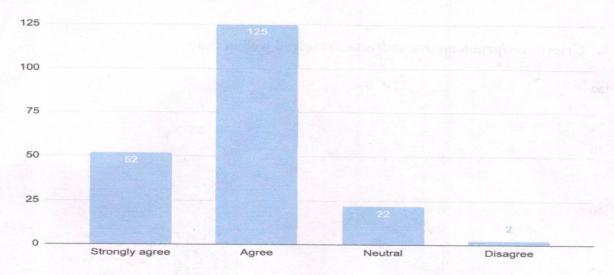
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Only three students strongly disagree to the statement. 95 students agreed that the course instructors are available and accessible outside the class.

#### 6. Classrooms are clean and well maintained

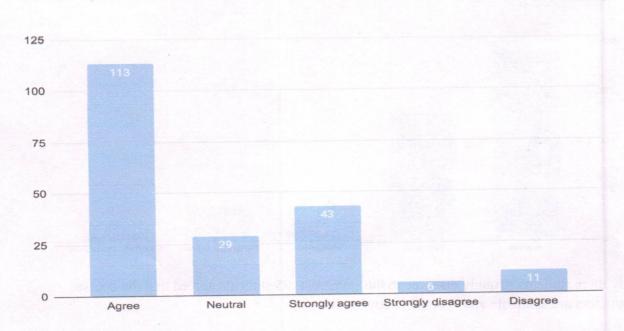


More than half i.e., 125 students agreed that classroom are clean and well maintained. No students 'strongly disagree'.

## 7. Toilets/washrooms are hygienic and properly maintained

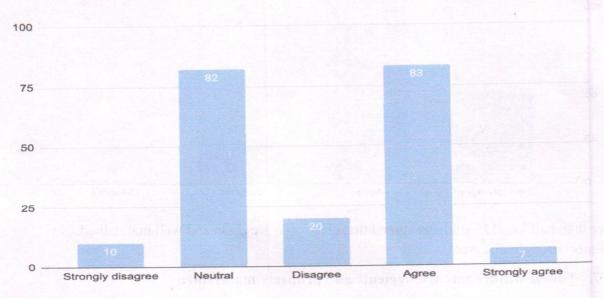
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Majority of the students (113 students) agreed that toilets/washrooms are hygienic and properly maintained.

## 8. Grievances/problems are redressed/resolved well in time



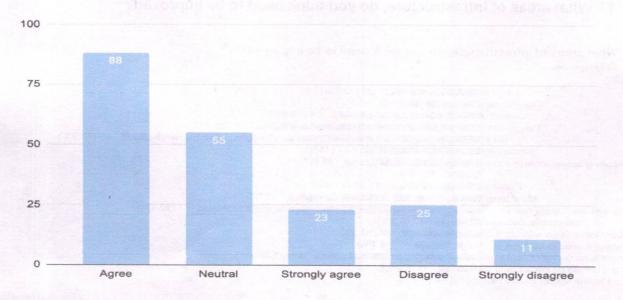
82 students felt neutral regarding the grievance/problem redressal mechanism of the college. More awareness on this mechanism is required.

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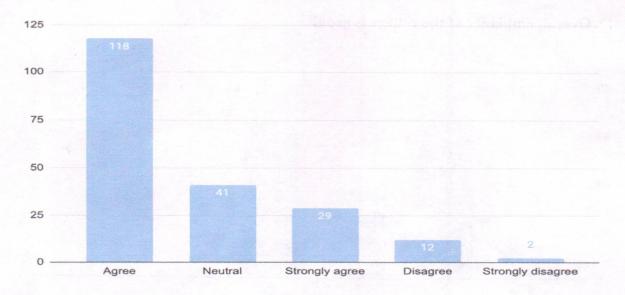
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## 9. Canteen facility in college is good



88 students agreed that canteen facilities is good while 25 students disagree with the statement. 11 students responded 'strongly disagree'.

### 10. Prescribed books/reading materials are available in the library



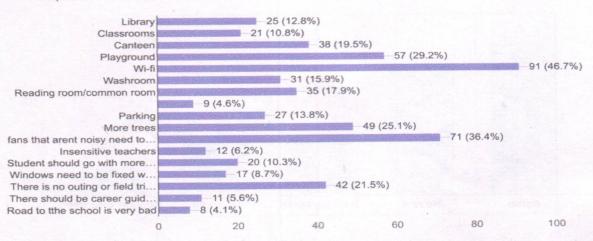
Majority (i.e., 118 students) agreed that prescribed books and reading materials are available in the library. Only two students strongly disagree to the statement.

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## 11. What areas of infrastructure, do you think need to be improved?

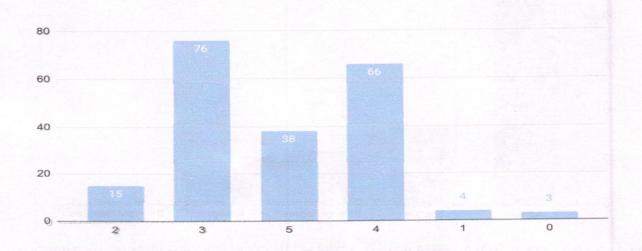
What areas of infrastructure, do you think need to be improved? 195 responses



Few areas for improvement suggested by students are as under:

- a. Wifi facililties
- b. Fans in the classroom
- c. Playground

## 12. Overall ambiance of the college is good?



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Majority of the overall rating on ambience range between 3-5. This indicate that students are highly satisfied with the overall ambience of the college.